

Community Directory



MUSKOKA



Simcoe Muskoka
Workforce Development Board
www.smwdb.com

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Emergency Information

POLICE/FIRE/AMBULANCE **9-1-1**

O.P.P. (Ontario Provincial Police) **1-888-310-1122**

Mental Health Crisis Numbers

Mental Health Crisis Line **1-888-893-8333 - Crisis Line**
Canadian Mental Health Association, Muskoka-Parry Sound mpscmhs@muskoka.com
www.cmhamps.ca

Connex Ontario Mental Health Helpline **1-866-531-2600**
Available in 170 languages
www.connexontario.ca

Simcoe Muskoka Child Youth & Family Services **1-800-680-4426**
Mobile Crisis Program - For children and youth

Suicide Hotline **1-888-893-8333**

Telecare Distress Line **705-325-9534**
Orillia & Muskoka info@telecaredistressline.com
www.telecaredistressline.com



That all local hospitals help people who are having a serious mental health crisis.

Sexual Assault Help Lines & Supports

Assaulted Women's 24 Hour Helpline www.awhl.org	1-866-863-0511 French 1-877-336-2433
Fem'aide - 24 Hour Helpline www.femaide.ca	1-877-336-2433 info@femaide.ca
Muskoka Parry Sound Sexual Assault Services 29 Manitoba Street, Suite 1, Bracebridge www.daphnewymn.com	705-646-2122 1-800-469-2929 (24 Hr Crisis Line)
Regional Sexual Assault & Domestic Violence Treatment Centre of Simcoe & Muskoka Soldier's Memorial Hospital, 170 Colborne Street West, Orillia	1-877-377-7438
Support Services for Male Survivors of Sexual Abuse Line www.attorneygeneral.jus.gov.on.ca/english/ovss/male_support_services	1-866-887-0015

Other Crisis & Help Lines

AIDS & Sexual Health Hotline	1-800-668-2437
Bear Hotline (Ministry of Natural Resources)	1-866-514-2327
Children's Aid Society 24 hour Crisis Line	1-800-680-4426
Crime Stoppers of Simcoe-Dufferin-Muskoka	TIP LINE 1-800-222-8477
Drug & Alcohol Help Line	1-800-565-8603
Enbridge Gas Distribution Emergency	1-866-763-5424
Good2Talk - Post-secondary Student Helpline	1-866-925-5454
Kids Help Phone	1-800-668-6868
LGBT Youth Line	1-800-268-9688
North Simcoe Muskoka Health Line	310-2222
Poison Control Centre	1-800-268-9017
Problem Gambling Helpline	1-888-230-3505
Telehealth Ontario	1-866-797-0000

Homelessness Supports & Emergency Shelters

Lighthouse Christian Ministries

Emergency Shelter for Men
48 Peter Street South, Orillia
www.orillialighthouse.ca

705-329-2265

orilliachristiancr@rogers.com

Salvation Army - Bracebridge

456 Manitoba Street, Bracebridge
Issues vouchers only

705-645-2602

(during business hours)

Salvation Army - Gravenhurst

620 Muskoka Road North, Gravenhurst

705-687-2131

(during business hours)

Salvation Army - Huntsville

4 Mary Street East, Huntsville

705-789-3398

(during business hours)

District of Muskoka

Community Worker- Homelessness

Housing information and support, and eviction prevention

705-645-2412

(during business hours)

Domestic Abuse Shelters & Supports

Domestic abuse is when a person is being hurt or treated badly by a family member or spouse (such as their husband/wife or boyfriend/girlfriend). Domestic abuse can be physical, sexual, emotional or psychological. It is also sometimes called domestic violence or spousal abuse. Domestic abuse is against the law. Here is a list of resources for women in the District of Muskoka:

Assaulted Women's 24 Hour Helpline

www.awhl.org

1-866-863-0511

Muskoka Women's Advocacy Group

Bracebridge & Muskoka Interval House

www.mwag.ca

705-645-4461

1-800-461-1740

Muskoka Women's Advocacy Group

Huntsville Chrysalis

www.mwag.ca

705-789-8488

1-866-789-8488

Fem'aide-24 Hour Helpline

www.femaide.com

1-877-336-2433

1-866-860-7082 (TTY)

info@femaide.com

Victim Services

Muskoka Victim Services

www.muskokavs.ca

705-645-5444

1-877-229-2217 After Hours

mvs@muskokavs.ca

Victim Support Line

1-866-579-2888

211 Information

Community Information Centres

Community Information Centres collect information about local health, government and social services and maintain this information in online databases. The following organizations are part of the Simcoe and Muskoka Information & Referral Partnership. You can visit them online, or go to www.211.com to find services.

CONTACT South Simcoe **705-435-4900**

Community Information Centre
www.contactsouthsimcoe.ca

Information Barrie, Barrie Public Library **705-728-1010**

www.library.barrie.ca

Community Connection/211 Central East **705-444-0040**

www.communityconnection.ca

Community Reach North Simcoe **705-528-6999**

www.communityreach.ca

Information Orillia **705-326-7743**

www.informationorillia.org



2-1-1 is a free, confidential, province-wide helpline that simplifies finding health, government and social services in your community.



Dial 2-1-1

211Ontario.ca

TTY 1.888.435.6086

Connecting you to services in YOUR community:

- Utility assistance
- Government offices
- Food and meal options
- Senior's programs
- Mental health & addictions programs and more....
- Health services
- Financial programs
- Home help
- Volunteer services

Real People. Real Answers. 24/7



Central East Ontario



211 Service in Ontario is provided by seven regional service providers working with local municipalities, United Ways and community organizations.

Community Connection in Collingwood is the 211 regional service provider for Central East Ontario which includes Simcoe County and Muskoka.

Health & Health Services

Hospitals

Muskoka Algonquin Healthcare

Bracebridge South Muskoka Memorial Hospital
75 Ann Street, Bracebridge
www.mahc.ca

705-645-4400

Automated Attendant 705-645-4404
info@mahc.ca

Muskoka Algonquin Healthcare

Huntsville District Memorial Hospital
100 Frank Miller Drive, Huntsville
www.mahc.ca

705-789-2311

Automated Attendant 705-789-0022
info@mahc.ca

Royal Victoria Regional Health Centre - Barrie

201 Georgian Drive, Barrie
www.rvh.on.ca

705-728-9802

Automated Attendant 705-728-9090



Hospitals provide a number of programs and services which vary depending on the community. Services can include: emergency services, mental health and addiction, critical care, family birthing units, paediatric care, surgeries or rehabilitation therapy services. The Emergency Room (ER) is open 24 hours a day, 7 days a week.

Do you need a family doctor?

Health Care Connect, Ministry of Health and Long Term Care

This hotline will help match people with a doctor in their area that has an open practice and is willing to take on new patients. Callers will be referred to a family health care provider as soon as one becomes available. There is no time guarantee.
www.health.gov.on.ca/en/ms/healthcareconnect/public

1-800-445-1822

Health Care Options, Ministry of Health and Long Term Care

Website outlines local health care options throughout Ontario
www.ontario.ca/healthcareoptions

1-866-532-3161

Service Ontario INFO line

Telehealth Ontario

www.health.gov.on.ca/en/public/programs/telehealth

1-866-797-0000

North Simcoe Muskoka Health Line

www.nsmhealthline.ca

310-2222

Walk-in Clinics & Nurse Practitioner-led Clinics

Bracebridge Medical Centre & Walk-In Clinic 705-645-1027

55 Hwy 118 West, Bracebridge

South Muskoka Medical Centre & Walk-In Clinic 705-646-7634

230 Manitoba Street, Bracebridge

Community Health Centres & Nurse Practitioner-led Clinics

Community Health Centres and Nurse Practitioner-Led Clinic services can include: general health information and referrals as well as: physical examinations, immunizations, nutrition, seniors' health, and the diagnosis and treatment of common illnesses and conditions.

Algonquin Family Health Team - Wellness Hub 705-789-5986

Canada Summit Centre, 20 Park Drive, 2nd Floor, Huntsville

Call or check online for free community programs.

www.algonquinfht.ca

North Muskoka Nurse Practitioner-led Clinic 705- 224-6752

5 Centre Street, Huntsville

www.northmuskokanplc.com

info@northmuskokanplc.com

For people without a family doctor. There may be a wait list for initial appointment.

Mental Health Services

Mental health is an important aspect of overall health. Having good mental health is important because it helps you build self-esteem, create positive relationships with other people, handle emotions and events, manage stress effectively and achieve balance in your life overall. For mental health crises, see page 3 for help line information.

Algonquin Family Health Team - Huntsville 705-787-0846

Howland Building, 100 Frank Miller Drive, Huntsville

www.algonquinfht.ca

Canadian Mental Health Association (705) 645-2262

Muskoka-Parry Sound

Addictions & Mental Health Services

173 Manitoba Street, Unit 202, Bracebridge

www.cmhamps.ca

1-800-245-5036

24 hr Crisis Line 1-888-893-8333

Canadian Mental Health Association 705-789-8891

Muskoka-Parry Sound

Addictions & Mental Health Services

67 Main Street, Unit 1, Huntsville

www.cmhamps.ca

1-800-245-5036

24 hr Crisis Line 1-888-893-8333

**Canadian Mental Health Association
Muskoka - Parry Sound**

B'saanibamaadsiwin Native Mental Health
26 James Street, Parry Sound
www.cmhamps.ca
Programs and services for the Aboriginal community

705-746-2512
1-866-829-7049

Simcoe Muskoka Child Youth & Family Services

Counselling Walk-in Clinic (CWIC)
Tuesdays - 81 Main Street West, Huntsville
Thursdays - 49 Pine Street, Bracebridge
Quick access to therapy services for families with children under 18 years of age.
www.fycsm.ca

1-800-680-4426
(call to find out clinic hours)

Children's Mental Health Ontario

www.kidsmentalhealth.ca

1-888-234-7054
info@cmho.org

Connex Ontario Health Services - Help Lines

www.connexontario.ca

Mental Health Helpline:
1-866-531-2600
Drug & Alcohol Helpline:
1-800-565-8603
Problem Gambling Helpline:
1-888-230-3505
administration@connexontario.ca

Enaahchtig Healing Lodge & Learning Centre

Aboriginal Community Program
Outreach Mental Health Team
Enaahchtig Outreach Office
334 West Street North, Orillia
www.enaahchtig.ca
Programs and services for the Aboriginal community

705-330-4059
mhealthpc@enaahchtig.ca

Orillia Soldiers' Memorial Hospital

Covers Muskoka
Pediatric Eating Disorder Program
170 Colborne Street West, Orillia
www.osmh.on.ca

705-325-2201 x 3558
info@osmh.on.ca

**The Mood Disorders Association
of Ontario Support Line**

www.mooddorders.ca

1-888-486-8236
info@mooddisorders.ca

Wendat Community Programs

237 Second Street, Midland
www.wendatprograms.com

705-526-1305

National Eating Disorder Information Centre

www.nedic.ca

1-866-633-4220



Waypoint Centre for Mental Health Care is a specialty mental health hospital in the town of Penetanguishene. The hospital provides an extensive range of both acute and long term psychiatric inpatient and outpatient services to Simcoe County and the surrounding area. Referrals can be made by doctors or nurse practitioners. **For general questions please call the Central Intake Line at 705-549-3181 x 2308 or visit www.waypointcentre.ca**

Addiction Services & Supports

Canadian Mental Health Association Muskoka - Parry Sound

705-645-2262
1-800-245-5036

Addictions & Mental Health Services

173 Manitoba Street, Suite 202, Bracebridge (Includes Gravenhurst & Huntsville area)

www.cmhamps.ca

Connex Ontario Health Services

www.connexontario.ca

Drug & Alcohol Helpline:

1-800-565-8603

Problem Gambling Helpline:

1-888-230-3505

Ontario Addiction Treatment Centres - Bracebridge 705-645-1677

500 Highway 118 West, Unit 5, Bracebridge

www.oatc.ca

Ontario Addiction Treatment Centres - Huntsville 705-784-9999

15 Manominee Street, Unit 2A, Huntsville

www.oatc.ca

John Howard Society of Simcoe and Muskoka

Orillia Office

17 Colborne Street East, Unit 109, Orillia

www.johnhoward.on.ca/muskoka

705-325-6561 x 24

contact@jhssimcoemuskoka.com

Al-Anon & Alateen

1-888-425-2666

Support for friends and family members of problem drinkers/users.

www.al-anon.alateen.on.ca

Narcotics Anonymous

1-888- 811-3887

www.orscna.org

National Eating Disorder Information Centre

www.nedic.ca

1-866-633-4220

nedic@uhn.ca

Simcoe Muskoka District Health Unit

Gravenhurst Branch
Healthy Living Service
5 Pineridge Gate, Unit 2, Gravenhurst
www.simcoemuskokahealth.org

705-684-9090

Health Connection: 705-721-7520
1-877-721-7520

Simcoe Muskoka District Health Unit

Huntsville Branch
Healthy Living Service
34 Chaffey Street, Huntsville
www.simcoemuskokahealth.org

705-789-8813

Health Connection: 705-721-7520
1-877-721-7520

Smokers' Helpline

www.smokershelpline.ca
www.breakitoff.ca

1-877-513-5333**Withdrawal Management Facilities (Detox)**

70 Wellington Street West, Barrie
Offered through Royal Victoria Health Centre. Call first for a screening.
www.rvh.on.ca

705-728-4226 - Intake

You can call this number to find out more about the Harm Reduction Needle Exchange Program through the Simcoe Muskoka District Health Unit 705-721-7520 x 8341 or 1-877-721-7520 x 8341

Public Health Unit

The Simcoe Muskoka District Health Unit (SMDHU) provides health promotion and prevention programs. Some of the services and information they provide include: Communicable and infectious diseases, healthy growth and development, healthy lifestyles, immunization, injury prevention, oral health, parenting, pregnancy testing and referrals, sexual health, birth control, HIV testing, and help quitting smoking.

Simcoe Muskoka District Health Unit

Gravenhurst Branch: 5 Pineridge Gate, Unit 2, Gravenhurst
www.simcoemuskokahealth.org

705-684-9090

Health Connection: 705-721-7520
1-877-721-7520

Simcoe Muskoka District Health Unit

Huntsville Branch: 34 Chaffey Street, Huntsville
www.simcoemuskokahealth.org

705-789-8813

Health Connection: 705-721-7520
1-877-721-7520

Dental Emergencies & Dental Services for Children

Healthy Smiles Ontario - Free dental service is available to children under 18 through the Healthy Smiles Dental Clinic. The Dental Bus visits Bracebridge, Gravenhurst and Huntsville. Call to find out eligibility, hours and locations.

Simcoe Muskoka District Health Unit

Gravenhurst Branch
Clinical Services / Healthy Smiles
5 Pineridge Gate, Unit 2, Gravenhurst
www.simcoemuskokahealth.org

705-684-9090

Health Connection: 705-721-7520
1-877-721-7520

Simcoe Muskoka District Health Unit

Huntsville Branch
Clinical Services / Healthy Smiles
34 Chaffey Street, Huntsville
www.simcoemuskokahealth.org

705-789-8813

Health Connection: 705-721-7520
1-877-721-7520

District of Muskoka - Community Services

McConnell Foundation- Assists eligible adults who require financial assistance to pay for eyeglasses, assistive devices, dentures and dental work.

705-645-2412 x 190

Community Care Access Centre (CCAC)

Community Care Access Centres coordinate services for seniors, people with disabilities and people who need health care services to help them live independently in the community. Staff provide information and coordinate professional, personal support and homemaking services for people living in their own homes, and for school children with special needs. CCACs also determine eligibility and make arrangements for admission to some day programs, supportive housing/assisted living programs, and to certain chronic care and rehabilitation beds, and to all long-term care facilities.

For more information, visit the Government of Ontario's website www.health.gov.on.ca or contact your local Community Care Access Centre:

North Simcoe Muskoka Community Care Access Centre

Head Office
15 Sperling Drive, Suite 100, Barrie
www.nsm.ccac-ont.ca

705-721-8010 x 6100

1-888-721-2222



Don't forget!
Visit www.muskokacommunity.ca
for services and programs in Muskoka.

Pregnancy & Family Planning

Simcoe Muskoka District Health Unit

Various programs for pregnant women and new babies, including Prenatal Classes and Healthy Babies Healthy Children program. Call to find a program in your community.

Prenatal & Healthy Babies

5 Pineridge Gate, Unit 2, Gravenhurst
www.simcoemuskokahealth.org

705-684-9090

1-877-721-7520

Prenatal & Healthy Babies

34 Chaffey Street, Huntsville
www.simcoemuskokahealth.org

705-789-8813

1-877-721-7520

Hands-The Family Help Network

23 Ball's Drive, Bracebridge
www.thefamilyhelpnetwork.ca

705-645-3155

1-800-668-8555

info@handstfhn.ca

Midwives of Muskoka

8 Ontario Street, Bracebridge
www.midwivesofmuskoka.com

705-645-4011

midwivesofmuskoka@gmail.com

Christine's Place

1 King William Street, Unit 7, Huntsville
Christian counselling and resources
www.christinesplace.org

705-784-0647

christinesplace@live.com

Motherisk

Telephone counselling for pregnant or breastfeeding mothers
www.motherisk.org

1-877-439-2744

HIV and HIV Treatment in Pregnancy:

1-888-246-5840

Morning Sickness Helpline:

1-800-436-8477

Alcohol and Substance Use Helpline:

1-877-327-4636

Sexual & Reproductive Health

Simcoe Muskoka District Health Unit

Services include: sexual health clinic, family planning services, birth control counselling, birth control prescriptions, pregnancy confirmation, anonymous HIV testing and counselling, and referrals to other community agencies. Visit www.simcoemuskokahealth.org for more information.

Huntsville Location

5 Pineridge Gate, Unit 2, Huntsville

705-789-8813

Gravenhurst Location

34 Chaffey Street, Gravenhurst

705-684-9090

AIDS & Sexual Health Info line**1-800-668-2437****AIDS Committee of Simcoe County**

Orillia Satellite Office Adult Programs
50 Nottawasaga Street, Orillia
www.acsc.ca

705-325-4499, x 358

1-800-372-2272

LGBT Youth Connectionwww.acsc.ca**705-722-6778, x 107**

1-800-372-2272

Text: 705-715-2198

youth@acsc.ca**Lesbian Gay Bi Trans Youth Line**www.youthline.ca**1-800-268-9688**

Text: 647-694-4275

askus@youthline.ca**Trans Lifeline**

For transgender people experiencing a crisis
www.translifeline.org

1-877-330-6366**Brain Injury Resources**

Brain Injury Services Muskoka Simcoe
Muskoka Office
175 Manitoba Street, Unit 103, Bracebridge
www.braininjuryservices.ca

705-645-8882 x 24

1-877-320-1950

bis@braininjuryservices.ca**Developmental Disability Supports**

Provides services, supports and programs for children and adults with developmental disabilities and their families.

Canadian Mental Health Association Muskoka Parry Sound

Adult Protective Services
173 Manitoba Street, Suite 202, Bracebridge
(Includes Gravenhurst & Huntsville area)
www.cmhamps.ca

705-645-6771

1-800-245-5036

Developmental Services Ontario - Bracebridge

23 Ball's Drive, Bracebridge
www.thefamilyhelpnetwork.ca

705-645-3155

1-855-376-6376

dso@handstfhn.ca**Community Living - South Muskoka**

15 Depot Drive, Bracebridge
www.clsm.on.ca

705-645-5494

Community Living - Huntsville

99 West Road, Huntsville
www.clsm.ca

705-789-4543

clh@clhuntsville.ca

Hands - The Family Help Network - Bracebridge

Adult Protective Services
23 Ball's Drive, Bracebridge
www.thefamilyhelpnetwork.ca

705-645-3155

1-800-668-8555
info@handstfhn.ca

Supports for adults with disabilities to live as independently as possible in the community.

Respite Care & Support Services Programs

Respite programs provide a brief period of relief or rest for family members, guardians or other regular caregivers for dependent adults or children by offering temporary care in the home or in community settings. Most Respite Services are provided on a fee for service basis. Call and ask about applications, services, eligibility and fees. The programs listed below are provided by community based non-profit agencies or registered charities. Other services may include: homemaking, outreach, attendant care, and assisted living.

The Friends - Bracebridge

100 Oakwood Heights, Unit 110, Bracebridge
www.thefriends.on.ca

705-645-5852

1-888-746-5102
info@thefriends.on.ca

The Friends - Gravenhurst

Community & Health Care Services
141 Sharpe Street West, Gravenhurst
www.thefriends.on.ca

705-687-5100

1-855-687-5100
info@thefriends.on.ca

The Friends - Parry Sound

27 Forest Street, Parry Sound
www.thefriends.on.ca

705-746-5102

1-888-746-5102
info@thefriends.on.ca

**North Simcoe Muskoka Community
Care Access Centre**

Barrie - Head Office for Simcoe and Muskoka
15 Sperling Drive, Suite 100, Barrie
www.healthcareathome.ca/nsm

705-721-8010

1-888-721-2222

Saint Elizabeth

85 Ferris Lane, Suite 104, Barrie
www.saintelizabeth.com

705-737-5055

1-888-737-5055

Bereavement & Hospice Care

For people who need end of life care or bereavement supports

Hospice Huntsville

100 Frank Miller Drive, Huntsville
www.hospicehuntsville.com

705-789-6878

hospiceh@vianet.ca

Hospice Muskoka

29 Manitoba Street, Bracebridge
www.hospicemuskoka.com

705-646-1697

info@hospicemuskoka.com



Bereavement supports are often available through your church or place of worship, family counselling organizations, aboriginal centres, and more. Call 2-1-1 to find supports in your community.

Food Banks & Non-Emergency Housing

Food Banks & Hot Meals

These places provide emergency food to those in need - call to find out hours and eligibility.

West Muskoka Food Bank

First Muskoka Congregational Community Church
3852 Muskoka Road 169, Bala
www.firstmuskoka.com

705-765-7180

Bracebridge Out of the Cold

Call to find out locations and times for free, hot meals & drop-in hours

705-644-3761

bbootc@hotmail.com

Manna Food Bank of Bracebridge

345 Ecclestone Drive, Bracebridge
www.mannafoodbank.ca

705-646-0114

info@mannafoodbank.ca

Salvation Army - Bracebridge

Community Church Family Services
456 Manitoba Street, Bracebridge
www.bracebridgecommunitychurch.com

705-645-2602

Salvation Army - Gravenhurst

Family Services Office & Food Bank
620 Muskoka Road North, Gravenhurst

705-687-2131

TGIF Drop-in Kitchen

141 Main Street, Gravenhurst
Free drop in lunch on Fridays 11:30 - 2:30

705-687-9469

Salvation Army - Huntsville

Community & Family Services
4 Mary Street East, Huntsville

705-789-3398

Society of St Vincent de Paul - Huntsville

St Mary's Roman Catholic Church
12 Centre Street North, Huntsville

705-789-0008

Table Soup Kitchen - Huntsville

Two weekly meals plus food bank
www.thetablesoupkitchen.com

705-783-5827

tablesoup@gmail.com

MacTier Food Bank

5 Elizabeth Street, MacTier

705-375-5572

Georgian Bay Food Bank - Port Severn

Community Services Building, 99 Lone Pine Road, Port Severn
www.gbtownship.ca

705-538-2337 x 261

Fresh Food Basket Program

The Fresh Food Basket program provides fresh produce at very affordable prices to anyone in the Muskoka area.

Muskoka Fresh Food Basket

705-645-2412 x 319

Order locations are located in communities across the District of Muskoka. Call or visit website to find location nearest to you.

1-800-461-4215

www.muskokafreshfoodbasket.ca

Township of Georgian Bay Fresh Food Basket

705-538-2337 x 261

Serves communities in Township of Georgian Bay including: Bayview Park, Big Chute, Cedar Nook, Crooked Bay, Franceville, Go Home, Honey Harbour, Macey Bay, MacTier, Moon River, Potters Landing, South Bay, Wolverine Beach, Wood Landing

705-375-5572

Assisted (Subsidized) Housing

The District of Muskoka Community Services is responsible for the assisted housing program (Muskoka Housing) across the District. There are different types of housing programs based on incomes and other needs. They provide affordable rental housing for people whose income does not allow them to find adequate housing in the private rental market. This is also called subsidized housing.

How to apply: Contact the District of Muskoka Housing Office at 705-645-2412 ext. 280, visit one of the community offices below, or download the application at www.muksoka.on.ca

Centralized Waitlist: There is a waiting list for the assisted housing program and it can be long. When you apply, your name is added to the waiting list based on your application date. The District of Muskoka is working hard to increase the supply of affordable housing.

The Muskoka Affordable Housing Initiatives Program (MAHIP)

This program is for low and modest income households that provides funding for the development and provision of affordable housing in the District of Muskoka. Some programs include the **Rent Supplement Program** (support for tenants with their monthly rental costs), and the **Retirement Home Fee Assistance Program** (support for seniors with monthly rental costs in retirement homes).

District of Muskoka Community Services Locations:

70 Pine Street, Bracebridge
280 Manitoba Street, Bracebridge
141 Main Street, Gravenhurst
1 King William Street, Suite 5, Huntsville
www.muskoka.on.ca

705-645-2412 x 280

1-800-461-4215

mcsinfo@muskoka.on.ca

Please note that for Homelessness Supports and Emergency Shelters, please see page 5.

Utility Bill Payment Assistance

District of Muskoka - Community Services

70 Pine Street, Bracebridge

Information and assistance finding affordable housing and emergency utility bill payment assistance

www.muskoka.on.ca

705-645-2412

1-800-461-4215

mcsinfo@muskoka.on.ca

Low-Income Energy Assistance Program

Provides financial assistance for individuals experiencing difficulty paying their current heating bills.

www.ontarioenergyboard.ca/OEB/Consumers

1-855-487-5327

(United Way of Greater Simcoe County)

2-1-1

Financial Assistance Partners Group - Bracebridge **705-645-2231 x 363**

District of Muskoka Administration Building

70 Pine Street, Bracebridge

*Utility Bill payment assistance

1-800-461-4215 x 363

Salvation Army - Gravenhurst

Family Services Office and Food Bank

620 Muskoka Road North, Gravenhurst

* Utility Bill payment assistance

705-687-2131

Salvation Army - Bracebridge Community Church **705-645-2602**

Family Services

456 Manitoba Street, Bracebridge

* Utility Bill payment assistance

www.bracebridgecommunitychurch.com



For up-to-date information on Muskoka community services and resources, visit www.MuskokaCommunity.ca

Education

Schools in the District of Muskoka

For information on elementary, secondary, and continuing education for adults (including getting your grade 12 diploma), contact a school board in Muskoka.

Simcoe Muskoka Catholic District School Board **705-722-3555**

Catholic Education Centre, 46 Alliance Boulevard, Barrie
www.smcdsb.on.ca

Trillium Lakelands District School Board **705-645-8704**

Muskoka Education Centre, 1271 Cedar Lane, Bracebridge
www.tidsb.on.ca 1-888-526-5552
info@tidsb.on.ca

Adult Upgrading Programs

The following programs offer help with reading, writing, math and computer skills for adults with goals of employment, apprenticeship, further education and training, post-secondary education or independence.

Contact North (On-line Learning)

345 Ecclestone Drive, Bracebridge
Bracebridge - located within Nipissing University
Call or email the Bracebridge contact for all areas of Muskoka
www.contactnorth.ca

1-855-699-6330

bracebridge@contactnorth.ca

Learning HUB - Online Literacy Training

www.learninghub.ca

info.learninghub@gmail.com

Bracebridge Alternate Education & Training Centre 705-646-5651

Literacy and Basic Skills (and pre-credit) Program
57 Armstrong Street, Bracebridge
www.anewstart.ca

Bracebridge Alternate Education & Training Centre 705-645-2646

R.E.A.L. Program
57 Armstrong Street, Bracebridge
www.anewstart.ca

Georgian College - Bracebridge

College & Career Preparation
111 Wellington Street, Bracebridge
www.georgiancollege.ca/muskoka

705-646-7629

Gravenhurst Alternate Education & Training Centre 705-687-9422

Literacy and Basic Skills (and pre-credit) Program
385 Bethune Drive, Unit A, Gravenhurst
www.anewstart.ca

Gravenhurst Alternate Education & Training Centre 705-687-5422

R.E.A.L. Program

385 Bethune Drive, Unit A, Gravenhurst

www.anewstart.ca

Literacy Society of South Muskoka Literacy & Basic Skills

690-2 Muskoka Road South, Gravenhurst

www.literacysocietysouthmuskoka.org

705-687-9323

1-800-293-9020

lssm@bellnet.ca

Georgian College - Huntsville

College & Career Preparation

60 King William Street, Huntsville

www.georgiancollege.ca/muskoka

705-646-7629

Huntsville Alternate Education & Training Centre 705-789-4764

80 Centre Street North, Huntsville

www.anewstart.ca

YMCA of Simcoe/Muskoka Huntsville Learning Services

60 King William Street, Huntsville

www.ymcaofsimcoemuskoka.ca

705-789-1850

huntsvilleerc@ymca.ca

General Education Development (GED)

The GED (General Education Development) is a High School Equivalency Certificate (not recognized by all post-secondary schools or some places of employment). For more information contact: Independent Learning Centre at 1-800-573-7022 or www.ilc.org

Colleges & Universities

Georgian College - Bracebridge Campus

111 Wellington Street, Bracebridge

www.georgiancollege.ca/muskoka

705-646-7629

muskoka@georgiancollege.ca

Georgian College - Huntsville Campus

60 King William Street, Huntsville

www.georgiancollege.ca/muskoka

705-646-7629

muskoka@georgiancollege.ca

Nipissing University Muskoka Campus - Bracebridge (705) 645-2921

125 Wellington Street, Bracebridge

www.nipissingu.ca/departments/muskoka

muskoka@nipissingu.ca

Need to know more about how to choose a College or University, or how much it will cost?

Visit the CanLearn website www.canlearn.ca for all the information you need to plan your education future. The Student Planner helps you match your interest to occupations and then lets you know where the jobs are and how much you might make. Find out more at Ministry of Training, Colleges and Universities www.tcu.gov.on.ca

Apprenticeship Training

Employment Ontario Apprenticeship Office

55 Cedar Pointe Drive, Unit 609, Barrie

www.tcu.gov.on.ca/eng/employmentontario/training

705-737-1431

1-800-560-3821

Simcoe Muskoka Catholic District School Board

705-722-3555

Ontario Youth Apprenticeship Program (OYAP)

Catholic Education Centre

Offered through Ontario high schools - earn co-op education credits in grades 11 and 12

www.oyapsmcdsb.com

Trillium Lakelands District School Board

705-645-8704

Alternate Education and Training Centre

Offered through Ontario high schools -

Earn co-op education credits in grades 11 and 12

www.tldsb.ca/secondary/oyap

1-888-526-5552

info@tldsb.on.ca

Employment Ontario Employment Services

Contact an Employment Services staff person to find out more on Apprenticeships. See page 24 to find an Employment Services location near you.

Private Schools

Private schools (including Montessori schools) do not receive government funding and parents have to pay a fee for their child to attend. Visit the Ontario Ministry of Education website at www.edu.gov.on.ca for more information about private schools in Ontario.

Special Education

“Special Education” is a widely used term in education. It is used to describe the many programs and placements available to students who may need a different teaching technique or equipment to assist or enhance their daily lesson.

Students learn in different ways and at different paces. Taking time to understand your child’s learning needs, and having appropriate supports in place, will help your child succeed in their learning goals. Speak with your child’s teacher or school principal if you think your child could use additional help in school.

Homework Help

Homework Help website

Ontario Ministry of Education

www.homeworkhelp.ilc.org

Employment

Employment Services Centres

The following Employment Ontario Employment Resource Centres are available free of cost to all job seekers:

Agilec- Bracebridge

195 Wellington Street North, Unit 11, Bracebridge
www.agilec.ca/our-locations/bracebridge

705-646-2092

Employer/Employee Helpline:
1-800-361-4642
bracebridge@northernlightscanada.ca

Employment North - Gravenhurst

410 Muskoka Road South, Unit 2, Gravenhurst
www.employmentnorth.com

705-687-6350

1-800-461-5541
info@employmentnorth.com

YMCA of Simcoe/Muskoka - Huntsville

60 King William Street, Huntsville
www.ymcaofsimcoemuskoka.ca/employment-services

705-787-0349

huntsvilleerc@ymca.ca

Employment Ontario employment services centres offer the following:

- Use of computers, Internet, telephone, fax and photocopier
- Employer listings, job postings, job fair information and other job search tips
- Information on education, careers, training, apprenticeship, youth programs, and other government programs
- Referrals and information for people with special needs who are looking for work
- Workshops - you can meet other people and get help with your resume, cover letter, interview skills and more
- Links to Second Career and Ontario Self Employment Benefit
- Support for apprenticeships and internationally trained individuals
- Assistance for employers such as job postings and recruitment support

Additional assisted services may also include:

- Meet one-to-one with an employment counsellor and talk about your career plan
- Connect with job matching services



Job Central is a one-stop website for employers and job seekers in Simcoe County and Muskoka.

Check it out at www.jobcentralsm.ca

Employment Supports for People with Special Needs or Disabilities

Community Living South Muskoka - Bracebridge 705-645-5494

15 Depot Drive, Bracebridge
www.clsm.on.ca

Community Living South Muskoka - Gravenhurst 705-687-1611

205 Industrial Drive, Gravenhurst
www.clsm.on.ca

Community Living - Huntsville

99 West Road, Huntsville

705-789-4543

clh@clhuntsville.ca

Deaf Access Simcoe Muskoka

175 Manitoba Street, Bracebridge
www.deafaccess.ca
Call to find out office hours

1-877-840-8882

TTY 705-645-6855

Ontario Ministry of Community & Social Services

Employment Supports – Disability Support Program
50 Ball's Drive, Suite 1, Bracebridge

705-645-8718

Ontario-wide: 1-800-665-9718

ODSP Employment Supports providers in Muskoka:

Northern Lights Canada - Bracebridge

705-645-0475

Employment North - Gravenhurst

705-687-6350

(see previous page for more information)

www.mcscs.gov.on.ca/en/mcscs/programs/social/odsp/

Staffing & Temporary Agencies

Some people find work through a staffing agency - also called placement agency, or temporary/temp agency. These private agencies find people jobs with an employer, usually for a short period of time. The employers pay the temporary agency, and the agency is responsible to hire and pay the workers. Please note that the agency cannot ask you to pay for their services, and they MUST tell you about the job they are sending you to - including the company name and address, wages, hours of work, working conditions, length of time, etc. Do some research to see if the agency has a good reputation in your area.

Volunteering

Find out more about helping out a non-profit organization and your community while gaining skills, experience and networking.

2-1-1

Call 211 or visit the website to find volunteer opportunities in your community
www.211ontario.ca

2-1-1

Community Reach

www.communityreach.ca

volunteer@communityreach.ca

Volunteer Muskoka

Huntsville Lake of Bays Chamber of Commerce
www.volunteermuskoka.com

705-789-4771 x 21

chamber@huntsvillelakeofbays.on.ca

VolunteerConnection.ca

A web-based volunteer services portal bringing volunteers and volunteer opportunities together
www.muskokadistrict.cioc.ca/volunteer
www.volunteerconnection.ca

1-866-743-7818 or 2-1-1



2-1-1 is a free, confidential province-wide helpline that helps you find health, government and social services in your community.

Children, Youth & Families

Child Care Fee Assistance - Fee Subsidy Program

Residents of Muskoka may apply for fee subsidy with respect to their child care. Applications can be completed for families who are working, going to school or who have a child with demonstrated special needs. Income testing (assessment) is required, and applicants, when approved, are free to choose a child care agency that has been approved by Muskoka Community Services for fee subsidy.

Contact Muskoka Community Services to learn more about Child Care Fee Assistance by calling 705-645-2412, or email mscinfo@muskoka.on.ca, or by visiting the website www.muskoka.on.ca

For a current listing of child care agencies who have service contracts with The District Municipality of Muskoka, visit www.muskoka.on.ca/content/fee-subsidy-program

Programs and Resources for Parents & Young Children (0-6 yrs)

Ontario Early Years Centres (OEYC) provide early learning activities for children, parent education, literacy based activities, referrals to community resources, nutrition information, pre and post-natal resources and outreach services to smaller communities throughout the District of Muskoka. Programs and services offered by the Ontario Early Years Centres are free to all parents and caregivers of young children six years of age and younger.

Georgian Bay Native Women's Association

562 King Street, Midland

Programs are for First Nations members living off reserve
www.gbnwa.ca

705-527-7043

gbnwa@rogers.com

Hands - The Family Help Network

23 Ball's Drive, Bracebridge

Programs include:

Infant Development Program

Early Years System Programs

Early Literacy Specialist

Great Beginnings Prenatal Nutrition Program

Great Beginnings Growing Up Program

www.thefamilyhelpnetwork.ca

705-645-3155

1-800-668-8555

info@handstfhn.ca



Did You Know?

Local libraries have programs for children, as well as many parenting resources.

See page 34 for a listing of libraries in your community.

**Muskoka Family Focus and Children's Place
Ontario Early Years Program**

705-645-3027
1-800-461-7404

20 Entrance Drive, Bracebridge

Program locations:

Bala, Baysville, Bracebridge, Dwight, Gravenhurst,
Huntsville, MacTier, Port Carling, Port Severn, Port Sydney, Raymond

www.muskokafamilyfocus.com

Free transportation may be available to Early Years Programs in your area.

Please call (705) 645-3027 x 202 or 1-800-461-7401 x 202

The Nest Family Resource Centre - Bracebridge

705-640-6378

10 Armstrong Street, Bracebridge

thenest@vianet.ca

Provides family supports, affordable baby supplies and used clothing.

Works with other agencies and services to facilitate access to information on child development; including Early Years Programs, Speech and Language Development, Public Health Information.

www.thenestmuskoka.ca

Simcoe Muskoka Child Youth & Family Services

Simcoe Muskoka Child, Youth and Family Services is the amalgamated agency of Family, Youth and Child Services of Muskoka (FYCSM) and the Children's Aid Society of Simcoe County (CASSC). Services and supports include:

Child protection: including intake and family service, family support, resources and adoption services

Children's Mental Health: includes the Counselling Walk-In Clinic (CWIC). The clinic provides quick access to therapy services for families with children between the ages of 0 and 17 years of age. See below for contact information.

**Simcoe Muskoka Child Youth & Family Services
Bracebridge**

705-645-4426

49 Pine Street, Bracebridge

1-800-680-4426 (24/7)

www.fycsm.ca

inquiry@fycsm.ca

**Simcoe Muskoka Child Youth & Family Services
Huntsville**

705-789-8866

81 Main Street West, Huntsville

1-800-680-4426 (24/7)

www.fycsm.ca

inquiry@fycsm.ca



If you suspect a child is being abused or neglected it is your legal duty to report the situation to a Children's Aid Society. In Muskoka call 1-800-680-4426 toll free, 24 hours a day, 7 days a week.

Other Supports for Families

Algonquin Family Health Team - Huntsville

Howland Building, 100 Frank Miller Drive, Huntsville
www.algonquinfht.ca

705-787-0846

Big Brothers Big Sisters Muskoka

126 Kimberley Avenue, Unit 3, Bracebridge
www.bigbrothersbigsisters.ca/muskoka

705-644-9914

muskoka@bigbrothersbigsisters.ca

Canadian Hearing Society Muskoka

CONNECT Counselling
175 Manitoba Street, Unit 103, Bracebridge
www.chs.ca

705-645-8882

1-877-840-8882

TTY: 1-877-872-0585

info@chs.ca

Salvation Army

Bracebridge Community Church - Family Services
456 Manitoba Street, Bracebridge
www.bracebridgecommunitychurch.com

705-645-2602

Supports for Children & Adults with Special Needs

Provides services, supports and programs for children and adults with autism, developmental and/or physical disabilities and their families.

Developmental Services Ontario - Bracebridge

North East Region Branch
23 Ball's Drive, Bracebridge
www.thefamilyhelpnetwork.ca

705-645-3155

1-855-376-6376

dso@handstfhn.ca

Community Living - South Muskoka

15 Depot Drive, Bracebridge
www.clsm.on.ca

705-645-5494

Community Living - Huntsville

99 West Road, Huntsville

705-789-4543

clh@clhuntsville.ca

Community Skill Development Program

299 Progress Road, Gravenhurst

705-687-1611

Hands - The Family Help Network - Bracebridge

23 Ball's Drive, Bracebridge

Adult Protective Services:

Supports for adults with disabilities to live as independently as possible in the community.

www.thefamilyhelpnetwork.ca

705-645-3155

1-800-668-8555

info@handstfhn.ca

Youth Programs and Crisis Lines

YWCA Muskoka

440 Ecclestone Drive, Bracebridge
Programs for children and youth ages 9-25
www.ywcamuskoka.com/youth

705-645-9827

Service Canada - Youth Services

Information on careers, education, health and more.
www.youth.gc.ca

1-800-935-5555

Youthspace.ca

Online chat, e-mail or forum for youth in crisis
Note: Time change is 3 hours later in Muskoka -
This website is based out of British Columbia (Pacific time zone)
www.youthspace.ca

support@youthspace.ca

youthtalk2@pcfsa.org

Lesbian Gay Bi Trans Youth Line

www.youthline.ca

1-800-268-9688

Text: 647-694-4275
askus@youthline.ca

Bullying

BullyingCanada.ca

Anti-bullying website
www.bullyingcanada.ca

1-877-352-4497

info@BullyingCanada.ca

Erase Bullying

Anti-bullying website

www.erasebullying.ca

PREVNet

Promoting Relationships & Eliminating Violence Network
www.prevnet.ca

1-866-372-2495

prevnet@queensu.ca

Stop A Bully

Anonymous bullying reporting website

www.stopabully.ca



2-1-1 is a free, confidential province-wide helpline that helps you find health, government and social services in your community.

Seniors

Senior's General Information

District of Muskoka - Seniors Programs & Services **705-645-2100 x 199**

Programs include: Senior outreach, service coordination, advanced care planning, low-impact exercises, and more.
1-800-461-4215 x199
www.seniorsinmuskoka.ca

Housing for Low-Income Seniors **705-645-2412**

& Long Term Care Info 1-800-461-4215

District of Muskoka
70 Pine Street, Bracebridge
www.muskoka.on.ca/content/social-housing

Muskoka Seniors - Helping Seniors Live at Home **705-789-6776**

2-76 King Street, Huntsville info@muskokaseniors.org

Programs include: Meals on Wheels, friendly visiting & luncheons, transportation, and tax help.
www.muskokaseniors.org

Ministry of Health & Long Term Care **1-800-268-6021**

Includes: Assistive Devices Program
www.health.gov.on.ca

Seniors' INFO line **1-888-910-1999**

www.seniorsinfo.ca infoseniors@ontario.ca

Veterans Affairs Canada (VAC) **1-866-522-2122****VON Canada** **705-737-5044**

14 Cedar Pointe Drive, Unit 1501, Barrie 1-800-565-4145

Call to inquire about available Muskoka services such as Smart Exercise and Home at Last
www.von.ca

Elder Abuse Prevention Muskoka **705-646-7677**

1-866-222-1224
muskoka@elderabuseprevention.ca

Ontario Network for the Prevention of Elder Abuse **1-866-299-1011**

www.onpea.org info@onpea.org



Community Care Access Centres (CCAC) coordinate services for seniors and others who need health care services to help them live independently in the community. They also determine eligibility for various day programs, housing, homemaking services and other needs. See page 13 for more information.

Financial Assistance for Seniors

See page 38 for information on Service Canada and how to learn more about financial assistance for seniors such as:

- Canada Pension Plan (CPP)
- Old Age Security (OAS) Pension
- Guaranteed Income Supplement (GIS)
- Allowance and Allowance for the Survivor: A benefit for seniors living on low income.

Visit www.servicecanada.gc.ca or call the Ontario Senior's INFOLine at 1-888-910-1999

Senior's Centres & Clubs

Baysville Autumn Leaves Seniors Baysville Seniors Centre 12 University Avenue, Baysville	705-767-3579
Bracebridge Senior Citizen Centennial Club 54 Dominion Street, Bracebridge www.bracebridgeseniorsclub.org	705-645-9111 cmac@muskoka.com
Dorset Seniors' Club 5025 Muskoka Road 117, Dorset	705-766-2278
Gravenhurst Seniors Club 480 First Street North, Gravenhurst	705-687-8126
Huntsville Seniors Club 55 Civic Centre, 37 Main Street East, Huntsville	705-789-9783 club55huntsvillenews@yahoo.com
Sprucedale Senior Citizens Friendship Club Community Centre 31 William Street, Sprucedale *Serves Huntsville & Parry Sound	705-685-7938
Utterson Live Wires Seniors Serves Huntsville area Utterson Community Hall 32 Hall Road, Utterson	705-385-2413
Washago Area Senior Citizens Club Washago Community Centre 4361 Hamilton Street, Washago	705-689-4719 705-689-6762

Adult Day Programs

Social, recreational and therapeutic activities for seniors and adults who require care. Some programs have fees. You can contact Community Care Access Centre (CCAC) page 13 for to find out more.

Wellness Initiative for Seniors Engaged (W.I.S.E.) 705-645-4488 x 444

Activity clubhouse with locations located across the District of Muskoka where a variety of activities are provided
www.seniorsinmuskoka.ca

The Friends - Bracebridge

Call for day program locations across Muskoka.
Provides socially based gatherings for seniors or physically disabled residents.
www.thefriends.on.ca

705-645-5852

1-855-687-5100
info@thefriends.on.ca

The Friends - Gravenhurst

Call for day program locations across Muskoka.
Provides socially based gatherings for seniors or physically disabled residents.
www.thefriends.on.ca

705-687-5100

1-855-687-5100
info@thefriends.on.ca



Check out www.muskokacommunity.ca for more information on programs and services for seniors.

Libraries & Recreation Centres

Public Libraries

Bracebridge Public Library

94 Manitoba Street, Bracebridge
www.bracebridgelibrary.ca

705-645-4171

bracelib@vianet.on.ca

Honey Harbour Public Library

2587 Honey Harbour Road, Honey Harbour
www.gbpl.ca

705-756-8851

info@gbpl.ca

Gravenhurst Public Library

180 Sharpe Street West, Gravenhurst
www.gravenhurst.ca

705-687-3382

library@gravenhurst.ca

Huntsville Public Library

7 Minerva Street East, Huntsville
www.huntsvillelibrary.ca

705-789-5232

Lake of Bays Township Public Library Baysville Branch

Baysville Community Centre, 10 University Street, Baysville
www.lakeofbayslibrary.ca

705-767-2361

Lake of Bays Public Library - Dwight Branch

Community Centre, 1014 Dwight Beach Road, Dwight
www.lakeofbayslibrary.ca

705-635-3319

Muskoka Lakes Public Library

Bala Community Centre, 1008 Maple Street, Bala
www.muskoka.com/library

705-762-1086

balib@muskoka.com

Muskoka Lakes Public Library - Port Carling

69 Joseph Street, Port Carling
www.muskoka.com/library

705-765-5650

705-765-6477

MacTier Public Library

12 Muskoka Road, MacTier
www.gbpl.ca

705-375-5430

info@gbpl.ca

Port Severn Public Library

71 Lone Pine Road, Port Severn
www.gbpl.ca/port-severn

705-818-7749

info@gbpl.ca

Wahta First Nation Community Centre

Wahta Mohawk Library
2664 Muskoka Road 38, Bala
www.wahtamohawks.ca

705-762-2354

Recreation & Community Centres

Bracebridge Sportsplex

110 Clearbrook Trail, Bracebridge
www.bracebridge.ca

705-645-3037

Canada Summit Centre

20 Park Drive, Huntsville
www.huntsville.ca

705-789-6421

1-888-696-4255

Baxter Ward Community Centre

279 Honey Harbour Road, Port Severn
www.gbtownship.ca

705-538-2702

1-800-567-0187

Gravenhurst YMCA

1-101 Centennial Drive, Gravenhurst
www.ymcaofsimcoemuskoka.ca

705-687-9899

gravenhurst@ymcaofsimcomuskoka.ca

Local Attractions & Tourism

Muskoka Tourism

1342 Highway 11 North, Kilworthy
www.discovermuskoka.ca

705-689-0660

1-800-267-9700

info@muskokatourism.ca

Ontario Ministry of Tourism Travel Information Centre

21 Mapleview Drive East (off Highway 400), Barrie
www.ontariotravel.net

1-800-567-1140

Ontariotravel.barrie@ontario.ca

Ontario Ministry of Tourism, Culture & Sport

www.mtc.gov.on.ca

416-326-9326

1-888-997-9015

internet.feedback.mtour@ontario.ca



Your local Recreation Guide has a complete list of activities in your community. Many towns and municipalities publish seasonal activity guides listing leisure and recreational sports programs. Most departments have lots of activities to meet the needs of both young and old and in-between.

Transportation

Public Transit - Local

Huntsville Transit Service

Madill Yard, 169 Madill Church Road, Huntsville
www.huntsville.ca
Schedules and Fares:
www.huntsville.ca/en/living/TransitSchedule.asp

705-789-1751

705-788-6365 - Accessible Transit
1-888-696-4255
publicworks@huntsville.ca

Santa's Village Trolley

Bracebridge only
Runs every day in July and August, and weekends only from May through November
www.santasvillage.ca

705-645-2512

info@santasvillage.ca

Public Transit - Long Distance

Corridor 11 Bus

450 Ecclestone Drive, Bracebridge
Bus from Huntsville to Barrie with stops in between
www.corridor11bus.ca

705-645-2583

1-800-563-1885
corridor11bus@muskoka.on.ca

Hammond Transportation - Bracebridge

450 Ecclestone Drive, Bracebridge
www.hammondtransportation.com

705-645-5431

1-800-563-1885

Hammond Transportation - Parry Sound

6 Mill Lake Road, Parry Sound
www.hammondtransportation.com

705-746-5430

Ontario Northland - Bracebridge

300 Ecclestone Drive, Bracebridge
www.ontarionorthland.ca

Riverside Inn: 705-646-2239

Ontario Northland Bus Lines:
1-800-461-4474

Ontario Northland - Gravenhurst Bus Station

150 Second Street South, Gravenhurst
www.ontarionorthland.ca

705-350-0358

1-800-461-8558

Ontario Northland - Huntsville Bus Services

77 Centre Street North, Huntsville
www.ontc.on.ca

705-789-6431

1-800-363-7512
passengercare@ontarionorthland.ca

Community Transportation Programs

These programs provide door-to-door transportation for purposes of medical appointments, shopping, social events, and other activities for people who need special accommodations and do not have any other means of transportation - including seniors and people with special needs. Some, but not all organizations can provide wheelchair accessible transportation.

These various organizations provide services on a fee for service basis. Call and ask about applications, services, eligibility and fees. The programs listed below are provided by community based volunteer non-profit agencies or registered charities.

Canadian Cancer Society Simcoe & Muskoka Community Office

4 Checkley Street, Suite 103, Barrie
Transportation for cancer patients
www.cancer.ca

1-800-339-6610

simcoemuskoka@ontario.cancer.ca

Canadian Red Cross - Simcoe & Muskoka Community Support Services

65 Cedar Pointe Drive, Unit 809B, Barrie
Transportation for seniors or persons with a disability
www.redcross.ca

705-721-3313

1-800-387-2251 x 5206

simcoe@redcross.ca

Huntsville Transit Service

Madill Yard, 169 Madill Church Road, Huntsville
www.huntsville.ca

705-789-1751

Accessible Transit (705) 788-6365

1-888-696-4255

publicworks@huntsville.ca

Muskoka Seniors - Transportation Services

76 King William Street, Unit 2, Huntsville
www.MuskokaSeniors.org

705-789-0876 x 23

Royal Canadian Legion - Bracebridge Branch

168 Muskoka Road South, Bracebridge
Transportation program to take veterans or their dependents to medical appointments, both locally and out of Muskoka area.
www.bracebridgelegion.ca

705-645-8500

legionbr161@sympatico.ca

Barrie Area Native Advisory Circle

Aboriginal Long Term Care Program
64 Cedar Pointe Drive, Unit 1405, Barrie
Provides seniors 55+ of First Nations ancestry with transportation to and from medical appointments, cultural activities as well as assists with shopping needs. Requires advance notice.
Serves Muskoka District
www.banac.on.ca/ltc_about.html

705-734-1818

admin@banac.on.ca

Financial Support & Services

Ontario Works

Provides financial and employment assistance to people in need.

District of Muskoka

Community Services - Ontario Works
70 Pine Street, Bracebridge
www.ontario.ca/socialassistance

705-645-2412 x 275

In 705 area code toll-free 1-800-461-4215
mcsinfo@muskoka.on.ca

District of Muskoka

Community Services - McConnell Foundation

Assists eligible adults who require financial assistance to pay for eyeglasses, assistive devices, dentures and dental work.

705-645-2412 x 190

Employment Insurance, CPP, OAS & other Service Canada Resources

Service Canada locations offer assistance applying for Employment Insurance, Social Insurance Numbers, Canada Pension Plan, Old Age Security, International Pension benefits, passports, Apprenticeship Incentive Grant, tax forms and more.

Service Canada - Bracebridge Employment Insurance

Federal Building, 98 Manitoba Street
2nd Floor, Bracebridge

Service Canada - Huntsville

(open 2 days/month)

Service Ontario Office

207 Main Street West, Huntsville

Service Canada - Orillia

50 Andrew Street South, Suite 101, Orillia

Serves parts of Muskoka District

1-800-622-6232 (General Inquiries)

1-800-277-9914 (CPP-Canada Pension Plan)

1-800-206-7218 (EI-Employment Insurance)

1-800-387-1193 (CCTB-Canada Child Tax Benefit)

1-800-959-8281 (CRA-Canada Revenue Agency)

1-800-206-7218 (SIN-Social Insurance Number)

1-800-959-1953 (GST/HST)

www.servicecanada.gc.ca

Ontario Disability Support Program

Ontario Ministry of Community & Social Services

Income & Employment Supports -

Disability Support Program

50 Ball's Drive, Suite 1, Bracebridge

www.mcscs.gov.on.ca/en/mcscs/programs/social/odsp/

705-645-8718 x 229

Ontario-wide: 1-800-665-9718

Injured Workers Information & Financial Supports

Ontario Ministry of Labour

Barrie Service Location

Office of the Worker Adviser - Service Ontario Building
34 Simcoe Street, Barrie
www.owa.gov.on.ca

1-800-435-8980

Workplace Insurance Issue

Workplace Safety & Insurance Board (WSIB)

Toronto Head Office
Simcoe Place, 200 Front Street West, Toronto
www.wsib.on.ca

1-800-387-0750

Multilingual: 1-800-387-0750

Debt Support

Huntsville CAP Debt Centre

169 West Road, Huntsville
www.capcanada.org

1-855-214-9191



2-1-1 is a free, confidential province-wide helpline that helps you find health, government and social services in your community.

Legal Information & Support

Lawyer Referral Service

Free consultation of rights and opinions of up to 30 minutes. They can give you the name of someone that practices the type of law involved and that works in your area. They can also direct you to someone that speaks your language and someone who accepts legal aid.

The Law Society of Upper Canada

1-800-268-8326

Lawyer Referral Service
130 Queen Street West, Toronto
www.lsuc.on.ca

Legal Aid

Applications for legal representation are available to low-income residents involved in some type of court matters, including family, criminal, mental health, and immigration litigation.

Legal Aid Ontario

1-800-668-8258

www.legalaid.on.ca

Legal Aid Ontario - Central District Office

705-737-3400

85 Bayfield Street, 1st Floor, Barrie
Central District Office services;
Moose Deer Point First Nation, Muskoka District,
Parry Sound District, Simcoe County, and
Wahta Mohawk First Nation
www.legalaid.on.ca

Client Service Centre 1-800-668-8258
Central District Office 1-888-590-3961
info@lao.on.ca

Community Legal Clinics

A clinic funded by Legal Aid Ontario to provide direct legal services and free legal advice on issues such as Ontario Works (OW), Workplace Safety and Insurance Board (WSIB), Ontario Disability Support Plan (ODSP), Employment Insurance (EI), Canada Pension Plan (CPP), housing, human rights and other general and administrative law. Services are for low income clients (does not cover family or criminal law).

Lake Country Community Legal Clinic Bracebridge

705-645-6607

8B Ontario Street, Bracebridge
www.lccl.ca

1-800-263-4819

Lake Country Community Legal Clinic Huntsville

705-645-6607

Huntsville Courthouse, 36 Chaffey Street, Huntsville
www.lccl.ca

1-800-263-4819

**Lake Country Community Legal Clinic
Parry Sound**

1-800-263-4819

Community Living Parry Sound
38 Joseph Street, Parry Sound
www.lcclc.ca

Advice Lawyer for Family Law

An Advice Lawyer for family law is a fully qualified lawyer, familiar with family law and the courts.

Legal Aid Ontario - Bracebridge

705-737-3400

Advice Lawyer for Family Law
3 Dominion Street, Bracebridge
www.legalaid.on.ca

1-800-668-8258

Family Law Information Centre

Family Law Information Centres (FLIC) are available in family courts across Ontario. At the FLIC you can find information about separation and divorce and related family law issues, family justice services, options for resolving family disputes, local community resources and court processes. The Advice Lawyer for Family Law is at the Centre on certain days of the week.

Family Law in Ontario - Information Website

www.yourontariolaw.com

Law Society of Upper Canada

Family Law Information Centre - Bracebridge

705-645-8793

Ontario Ministry of the Attorney General
Bracebridge Courthouse, 3 Dominion Street, Bracebridge
www.attorneygeneral.jus.gov.on.ca

Legal Resources for Youth

Legal Aid Ontario - Justice for Children and Youth

1-866-999-5329

Legal information, advice and referral for street youth under the age of 18. Offering youth legal support for welfare, education, Children's Aid, getting off the street, family issues, and criminal law.
www.jfycy.org

info@jfycy.org

Teen Legal Helpline

info@teenlegalhelpline.org

www.teenlegalhelpline.org

Probation & Parole Services

Ontario Probation & Parole Services - Bracebridge

705-645-8768

3 Dominion Street, Bracebridge
www.mcscs.jus.gov.on.ca

Ontario Probation & Parole Services - Gravenhurst 705-687-8817

483 Bethune Drive North, Gravenhurst
www.attorneygeneral.jus.gov.on.ca

Ontario Probation & Parole Services - Huntsville 705-789-4467

36 Chaffey Street, Unit 203, Huntsville
www.mcscs.jus.gov.on.ca

National Parole Board of Canada 1-800-874-2652

Record Suspension (Pardon) Information
www.recordsuspension.gc.ca

Other Legal Resources**Community Legal Education Ontario cleo@cleo.on.ca**

119 Spadina Avenue, Suite 600, Toronto
 Provides online resources and publications about legal rights
www.cleo.on.ca
www.yourlegalrights.on.ca

Employment Standards Information Centre 1-800-531-5551

Ontario Ministry of Labour
www.labour.gov.on.ca/english/es

French Legal Advice Line 705-674-3200

Legal Aid Ontario – Administration Line
 1-877-687-2847

Human Rights Legal Support Centre 1-866-625-5179

www.hrlsc.on.ca

John Howard Society of Simcoe & Muskoka 705-325-6561

17 Colborne Street East, Unit 109, Orillia
 To support, advocate for, and empower individuals in
 conflict with the law and/or at risk of being in conflict with the law.
www.johnhoward.on.ca/muskoka

Landlord and Tenant Board 1-888-332-3234

www.ltb.gov.on.ca

LawFacts.ca www.lawfacts.ca

Provides free legal information about criminal, family,
 and refugee law, and court-related mental health issues.

Legal Line 416-929-0054

Free legal information available 24 hrs/day in 65 languages
info@legalline.ca
www.LegalLine.ca

Parry Sound Friendship Centre Court Worker Program 705-746-5970

For information and referrals
 13 Bowes Street, Parry Sound
postmaster@parrysoundfriendshipcentre.com
www.parrysoundfriendshipcentre.com

First Nations Resources & Community Centres

Enahtig Healing Lodge & Learning Centre

4184 Vasey Road, RR#2, Victoria Harbour
www.enahtig.ca

705-534-3724

admin@enahtig.ca

Georgian Bay Native Friendship Centre

175 Yonge Street, Midland
www.gbnfc.com

705-526-5589

Georgian Bay Native Women's Association

562 King Street, Midland
www.gbnwa.ca

705-527-7043

gbnwa@rogers.com

Métis Nation of Ontario, Midland

Georgian Bay Métis Council Office
355 Cranston Crescent, Midland
www.metisnation.org

705-526-6335

1-800-263-4889

Parry Sound Friendship Centre

13 Bowes Street, Parry Sound
Also serves Muskoka
postmaster@parrysoundfriendshipcentre.com
www.parrysoundfriendshipcentre.com

705-746-5970

Pottawatomi of Moose Deer Point

3720 Twelve Mile Bay Road, MacTier
www.moosedeerpoint.com

705-375-5209

Wahta First Nation Community Centre

2664 Muskoka Road 38, Bala
www.wahtamohawks.ca

705-762-2354

1-877-678-6754



2-1-1 is a free, confidential province-wide helpline that helps you find health, government and social services in your community.

Churches & Places of Worship

Churches and places of worship often offer services and supports in your community.

Bala

Bala United Church 705-762-0116

3115 Muskoka Road 169, Bala
www.bpcunitedchurch.com

Trinity St. Alban's Anglican Church 705-762-5944

1024 Bala Falls Road, Bala

Bracebridge

New Hope Free Methodist Church 705-645-4926

17 Queen Street, Bracebridge
www.newhopefmc.weebly.com

Wellington Street Pentecostal Church 705-645-9121

38 Wellington Street, Bracebridge
www.wspc.ca

St. Joseph's Roman Catholic Church (& Mission) 705-645-2294

118 McMurray Street, Bracebridge
www.romancatholicmuskoka.ca/stjoseph.htm

Bracebridge United Church 705-645-5713

46 Dominion Street, Bracebridge
www.bracebridgeunitedchurch.ca

Seventh-Day Adventist Church 705-645-3351

705 Cedar Lane, Bracebridge
www.bracebridge22.adventistchurchconnect.org

St. Thomas' Anglican Church 705-645-3486

4 Mary Street, Bracebridge
www.stthomasanglicanchurch.ca

Knox Presbyterian Church 705-645-4521

120 Taylor Road, Bracebridge
www.knoxbracebridge.ca

Salvation Army 705-645-2602

456 Manitoba Street, Bracebridge

Pinegrove Fellowship Baptist Church 705-545-4771

295 Taylor Road, Bracebridge
www.pinegrovebaptist.ca

Jehovah's Witnesses Kingdom Hall 705-645-1242
1070 Manitoba Street, Bracebridge

Church Of Jesus Christ Of Latter-Day Saints 705-645-8237
1000 Taylor Road, Bracebridge

Gravenhurst

Calvary Baptist Church 705-687-2886
185 Brock Street, Gravenhurst
www.calvarybaptistgravenhurst.com

Gateway Worship Centre 705-687-2101
460 Muskoka Road South, Gravenhurst
www.gwgc.ca

Knox Presbyterian Church 705-687-4215
315 Muskoka Road North, Gravenhurst

New Life Pentecostal Church 705-687-8921
200 Industrial Drive, Gravenhurst

Lakeland Baptist Church 705-687-0856
155 Church Street, Gravenhurst
www.lakelandbaptist.ca

Jehovah's Witness Kingdom Hall 705-687-5611
355 Muskoka Beach Road, Gravenhurst

Trinity United Church 705-687-2542
290 Muskoka Road North, Gravenhurst
www.trinity.isourchurch.com

St. Paul's Roman Catholic Church 705-687-4494
231 Hotchkiss Street, Gravenhurst
www.romancatholicmuskoka.ca/stpauls.htm

St. James Anglican Church 705-687-4624
191 Hotchkiss Street, Gravenhurst

Gateway Worship Centre 705-687-2101
460 Muskoka Road South, Gravenhurst
www.gwgc.ca

Huntsville & Dwight

All Saints Anglican Church 705-789-2216
30 High Street, Huntsville
www.allsaintshuntsville.ca

Bethel Pentecostal Tabernacle 705-789-4116
35 Silverwood Drive, Huntsville

Faith Baptist Church 705-789-2492

169 West Road, Huntsville
www.faithmuskoka.ca

First Baptist Church 705-789-5112

15 Main Street West, Huntsville

Riverside Baptist Church 705-789-7249

11 Riverside Drive, Huntsville
www.riversidebaptist.ca

Highview Baptist Church 705-789-5112

411 Highview Drive, Huntsville
www.highviewbaptistchurch.ca

St. Andrew's Presbyterian Church 705-789-7122

1 High Street, Huntsville
www.standrewshuntsville.ca

St. Mary's Catholic Church 705-635-1622

12 Centre Street North, Huntsville
www.romancatholicmuskoka.ca/stmary.htm

Lake of Bays United Church 705-788-3612

2246 Highway 60, Huntsville

Trinity United Church 705-789-5660

33 Main Street East, Huntsville
www.trinityunitedchurchhuntsville.ca

Lake of Bays Mission Church 705-635-1841

Highway 35 at Seabreeze Road, Dwight

Knox United Church 705-635-1622

1012 Harvey Avenue, Dorset
www.lakeofbaysunitedchurches.org

Salvation Army 705-789-3398

4 Mary Street East, Huntsville

Port Carling

Port Carling United Church 705-765-5594

Armstrong Point Road, Port Carling
www.bpcunitedchurch.com

Knox Presbyterian Church 705-765-3797

93 Joseph Street, Port Carling

Glenwood Chapel 705-765-7128

4060 Muskoka Road 118, Glen Orchard
www.glenwoodchapel.org

St James the Apostle Anglican Church

94 Joseph Street, Port Carling

705-765-1963

Port Sydney

Knox United Church

777 Muskoka Road #10, RR#1, Port Sydney
www.knoxunitedchurchportsydney

705-323-9615

Port Sydney Bible Chapel

370 South Mary Lake Road, Port Sydney

705-385-8458

Christ Church

45 Christ Church Road, Port Sydney

705-385-3546



Don't forget!
Visit www.muskokacommunity.ca
for services and programs in Muskoka.

General Information

Non-Emergency Police Lines

Ontario Provincial Police - Bracebridge Detachment 705-645-2211

690 Cedar Lane, Bracebridge

1-888-310-1122

www.opp.ca

Ontario Provincial Police - Huntsville Detachment 705-789-5551

298 Ravenscliffe Road, Huntsville

1-888-310-1122

www.opp.ca

Ontario Provincial Police

General Headquarters & Central Region Office

1 Hurlbut Drive, Orillia

www.opp.ca

705-329-6111

1-888-310-1122

Service Ontario

Service Ontario locations offer the following services:

Health Cards: Ontario health card registration, renewal, replacement (lost, stolen or damaged) and change of name or address, organ and tissue donor registration, etc.

Vehicles and Driving: vehicle permits and plates, driver's licences, accessible parking permits, copies of records, sales of vehicles, etc.

Photo Identification: Ontario Photo Card provision, renewal or replacement

Service Ontario - Bracebridge
15 Dominion Street, Bracebridge

Service Ontario - Gravenhurst
275 Muskoka Road South, Gravenhurst

Service Ontario - Huntsville
207 Main Street West, Huntsville

Service Ontario - Mactier
411 High Street, Mactier

Ontario-wide **1-800-267-8097**

Health Card Inquiry **1-888-376-5197**

Driver & Vehicle Inquiry **1-800-387-3445**

Booking Drivers Test **1-888-570-6110**

www.ontario.ca

Service Canada

One-stop service delivery for a wide range of federal programs and services. Assistance applying for Employment Insurance, Social Insurance Numbers, Canada Pension Plan, Old Age Security, International Pension benefits, passports, Apprenticeship Incentive Grant, tax forms and more.

Service Canada Bracebridge

Federal Building, 98 Manitoba Street,
2nd Floor, Bracebridge

Service Canada Huntsville Office

(open 2 days/month)
Service Ontario Office
207 Main Street West, Huntsville

1-800-622-6232 (1-800-0-Canada)

1-800-277-9914 (CPP-Canada Pension Plan)

1-800-206-7218 (EI-Employment Insurance)

1-800-387-1193 (CCTB-Canada Child Tax Benefit)

1-800-959-8281 (CRA-Canada Revenue Agency)

1-800-206-7218 (SIN-Social Insurance Number)

1-800-959-1953 (GST/HST)

www.servicecanada.gc.ca

Local Government Offices & Municipalities in Muskoka

The District of Muskoka is the upper tier of government for Muskoka. They are responsible to look after district-wide services such as: Children's services, social housing, Ontario Works, seniors programs and services, ambulance, garbage, recycling, water, sewage and more.

The District Municipality of Muskoka

70 Pine Street, Bracebridge
www.muskoka.on.ca

705-645-2412

In 705 area toll-free 1-800-461-4215
info@muskoka.on.ca

The six towns and townships listed below are the lower tier of government in Muskoka. They are responsible for looking after local services such as: Parks and recreation, libraries, museums, fire protection, hydro distribution, licenses, permits, property taxes, local planning, town roads and more. Visit their websites or call to get a full listing of services in your community.

Town of Bracebridge

1000 Taylor Court, Bracebridge
www.bracebridge.ca

705-645-5264

Town of Gravenhurst

3-5 Pineridge Gate, Gravenhurst
www.gravenhurst.ca

705-687-3412

Town of Huntsville

37 Main Street East, Huntsville
www.huntsville.ca

705-789-1751

Township of Georgian Bay

99 Lone Pine Road, Port Severn
www.gbtownship.ca

705-538-2337**Township of Lake of Bays**

1012 Dwight Beach Road, Dwight
www.lakeofbays.on.ca

(705) 635-2272

1-877-566-0005

Township of Muskoka Lakes

1 Bailey Street, Port Carling
www.muskokalakes.ca

705-765-3156

Animal Protection & Adoption

Muskoka Animal Rescue

www.muskokaanimalrescue.com

705-224-0112

info@MuskokaAnimalRescue.com

OSPCA - Bracebridge

1234 Muskoka Road, Highway 118 West, Bracebridge
www.muskoka.ontariospca.ca

705-645-6225

muskoka@ospca.on.ca

Ontario Wildlife Rescue

For injured or orphaned wild animals
www.ontariowildliferescue.ca

416-436-9892

info@ontariowildliferescue.ca



2-1-1 is a free, confidential province-wide helpline that helps you find health, government and social services in your community.

The Simcoe Muskoka Workforce Development Board is thankful for the support, time and expertise generously provided by Martha Chown of Information Barrie/Barrie Public Library, as well as the following committee members:

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Julie Crate, Northern Lights Canada

Matthew MacBride, OPP

Sandra Beausoleil & Sarah Patchett, District of Muskoka

Noelle Rebelein, Canadian Mental Health Association, Muskoka-Parry Sound

Simcoe Muskoka Workforce Development Board:

Carole Wright

Jennifer Bennett

Judith Johnston

Susan Laycock



18 Alliance Blvd., Unit 22, Barrie ON, L4M 5A5
705-725-1011 1-800-337-4598
www.smwdb.com

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Inclusion in the directory does not indicate endorsement nor does exclusion imply lack of endorsement. Efforts were taken to ensure the accuracy of the information in the directory at the time of publication. Please see our online version of this directory at www.smwdb.com

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